IQStorage
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IQ Storage's HIPAA-Compliant, Secured FTP Services

The features below demonstrate how IQ Storage's HIPAA-compliant, secured FTP service allows health organizations to comply with new HIPAA regulations:

Encryption is Used Everywhere

On HIPAA-compliant accounts, normal FTP is disabled and only secured FTP connections utilizing at least 128-bit encryption are enabled. IQ Storage uses standard 128-bit TLS/SSL or 128-bit SFTP encryption for FTP transfers. Further, files are encrypted locally on IQ Storage's computer systems for HIPAA-compliant accounts to help prevent data from becoming jeopardized.

Protection Against Physical Theft

All IQ Storage computer systems are located in high-security data centers. Security includes two security staff 24x7, a closed-circuit security camera system, photo ID scanning *before* entry, and keycard access to all rooms. In addition, each server system is located in a secure cage.

Information Control and Transportation

All data is located in secured facilities and does not leave secured facilities without being encrypted. HIPAA-compliant secure FTP accounts use disk backup technology rather than tape, in order to prevent tape loss or risk any mishandling of medical data.

Electronic Security

All systems are protected using firewalls on many levels. Further, Intrusion Detection Systems (IDS) are deployed to detect any malicious attempts at system access. All systems utilize one-time password technology for staff administration.

Password Protected Accounts

Account access is protected using usernames and passwords. These passwords can be changed instantly using the FTP Control Panel to effectively control access and meet any password-changing regulations implemented by your organization.

Availability

Availability of services is a significant aspect of HIPAA. Many online storage companies fail in this regard due to the lack of proper telephone support. According to HIPAA, health providers are legally responsible for the proper removal and care of any health data as necessary. IQ Storage can address specific needs for data and has some of the best telephone support in the IT industry. IQ Storage already deals with mission-critical data for various health organizations and financial institutions and realizes the importance of a human component.

IQ Storage is providing better HIPAA compliance through reliable access to vital, time-sensitive health data. IQ Storage surpasses all other online storage providers by offering a 99.99% uptime SLA and 100% network uptime. Unlike other providers who guarantee network uptime only, IQ Storage guarantees uptime at the FTP service-level. Most storage companies provide no uptime guarantees at all, or do not have a legally-written, formalized service level agreement that addresses its corporate responsibilities.

For more information, visit www.iqstorage.com or call 1-888-UPLOAD-8.